## Risk Analysis & Management

UBNetDef SysSec, Spring 2023 Week 12 Lead Presenter: Ray

## **Learning Objectives**

- Understand analysis fundamentals
- Familiarize with different models of risk decomposition
- Assess data qualitatively and quantitatively
- Use risk assessment to inform decision making
- Develop meaningful and sound analysis products

## Agenda - Week 11

- 1. Risk and Analysis Fundamentals
- 2. Risk Analysis
- 3. Risk Management
- 4. Production

## Risk and Analysis Fundamentals

Definitions, purpose, and point-of-entry

## Who cares about risk?

- Almost every person
  - Ancient and selected for
  - You: Register for classes with no guarantees
  - Your parents/guardians: You
- Anywhere you're going next.
  - Any endeavor that requires resources, public or private:
    - ☐ Spend money/time to protect from [x]
    - □ [y] helps, but there are tradeoffs. Do it?
    - □ [z] is coming. Do we react?

## Risk: What is it, and why bother?

- Risk operating SysSec definition:
  - A degree of exposure that an objective has to negative outcomes
- Assessing risk well drives informed decision making.
  - In-kind, decisions inform risk assessment.
- Risk is a shared language between executives and specialists.



## Analysis: What is it, and why bother?

- Analysis operating SysSec definition:
  - A formal or semi-formal process of reasoning and communication
- Formality enables readability for analysis recipients.
  - Recipients are commonly referred to as customers.
- Formality is usually a hassle. When is it beneficial?



## Risk Analysis: Where did it come from?

- Formal risk analysis is pre-scientific
  - Not inherently repeatable
  - Subject to human intuition and experience
  - Well predates mathematics (born circa 600 B.C.)
- Any guesses?
- Risk analysis weighs likelihood against loss
  - Decisions are/were often tactical or logistical
  - Applies to warfighting today in near-original form

## Degrees of exposure? What are those?

- Numbers or words
- Quantitative
  - Counted and never scored



E.g., \$25,000 of risk



E.g., 1,600 lives risked

- Qualitative
  - Scored or normative

E.g., 1-Low/Least to 5-High/Most

- Semi-quantitative
  - Partially counted, but eventually scored



(See qualitative example)

## The risk point-of-entry

- Risk assessments are driven by questions from customers.
  - Assessment implies some measure of uncertainty.
- Good risk questions imply an analysis scope.
- Risk assessments provide answers to risk questions.
  - Question quality and analysis quality determine answer quality.
- Who might customers be? What risk questions or decisions might they face?



- Where is my analytical position in a system?
- Decided by the analyst job description:
  - Subject granularity
    - ☐ One system? One server room? One corporation? Etc.
  - Relevant event timelines
  - System interdependencies

## Differences in risk perspective

- Subject granularity
  - Site Manager vs. Corporate Policymaker
  - Corporate CISO vs. Federal Analyst
- Relevant event timelines
  - Software Engineer vs. Cybersecurity Consultant
- System interdependencies
  - Analyst at Cisco (networking) vs. Analyst at Intel (processors)

## Risk scope

- Who is my customer and what do they want?
- What can be analyzed versus safely ignored?
- When is information relevant versus not relevant?
- Scope is...
  - Informed by the question or decision posed by a customer.
  - Decided by agreement between analysts and customers

# Perspective and scope illustrated Perspective Scope

## Well-defined analysis environment

- Pointed questions and meaningful constraints
- Analysts can offer focused and informative products:
  - Why risk reflects a customer's current or forecasted state
  - ─ How countermeasures mitigate risk
- Properly assessing existing risk is good.
- Anticipating future risk is better.
- Handing customers the 'keys' for driving decisions is best.

## Risk questions

- What perspectives and scope do these risk questions imply?
  - What is the U.S. supply chain risk from foreign cyber attack?
  - How does implementing Graylog affect our company's risk?
  - What Russian tactic is the most catastrophic for Kyiv?

## More risk questions

- What perspectives and scope do these risk questions imply?
  - Is my company at risk?
  - What should our company do about Log4j?
  - What are the risks to U.S. critical infrastructure?

## Break slide

Please return on time!

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## Risk Analysis

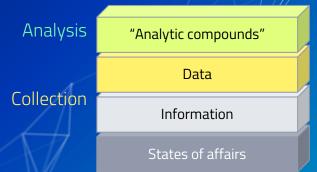
Process, factors, tools, and decomposition

## Risk analysis process

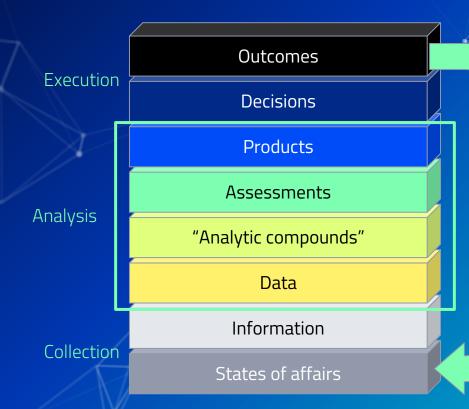
- Goal: Assess and communicate risk relevant to a question
- Generally, analysis consists of:
  - Compilation
    - ☐ Organize data into products for customers.
  - Dissemination
    - ☐ Deliver products to customers and respond to feedback.
- What (necessarily) comes before compilation?

#### **Data vs Information**

- **Information** operating SysSec definition:
  - Perception of a state of affairs
- Data operating SysSec definition:
  - Organized information formatted for analysis



## The analysis stack



## Risk factor decomposition

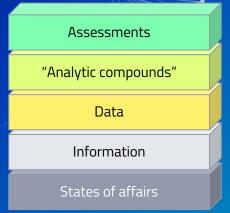
- Risk is decomposed into (at least) two composite factors:
  - Composite: multi-part (recall network devices)
  - Two-factor model:
    - ☐ "A function of Event A's probability and its consequences"
    - $\square$  Informal notation: Risk<sub>A</sub>=f(P,C)
    - $\square$  Quantitative-formal:  $R_A = f(\mathcal{P}(A), C_A)$

### Two-factor risk model at work

- (Negative outcome) Event A
  - Has a roughly even probability of occurring
  - Has low-impact consequences
- Event B
  - Has an unlikely probability of occurring
  - Has high-impact consequences
- Your organization has enough resources to address one event.
  - Assume the interventions require the same resources.

#### From factors to risk

- From prior:
  - $\blacksquare$  Risk<sub>A</sub>=(**even**, **low**)
  - $\blacksquare$  Risk<sub>B</sub>=(unlikely, high)
- Assessing risk from risk factors needs a further analysis layer:



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- Assessing risk from risk factors needs a further analysis layer:
  - A risk assessment matrix see this example:

		Consequences							
		Low	Moderate	High					
Probability	Likely	Avoid	Risky	THIS IS FINE					
	Even	A	Avoid	Risky					
	Unlikely	Ignore	Notable	N ta le					

## Risk assessment matrix? Where did that come from?

- Executives provide or work together with analysts to define
- Often complicated (they should be!)
- May include risk management factors within the register
  - Risk Management: Applied risk analysis
    - ☐ Often business-facing
  - Wikipedia provides <u>a good example</u> implementation:

## Risk register models

Category	Name	RBS ID	Probability	Impact	Mitigation	Contingency	Risk Score after Mitigation	Action By	Action When
Guests	The guests find the party boring	1.1.	low	medium	Invite crazy friends, provide sufficient liquor	Bring out the karaoke	2		within 2hrs
Guests	Drunken brawl	1.2.	medium	low	Don't invite crazy friends, don't provide too much liquor	Call 911	х		Immediately
Nature	Rain	2.1.	low	high	Have the party indoors	Move the party indoors	0		10mins
Nature	Fire	2.2.	highest	highest	Start the party with instructions on what to do in the event of fire	Implement the appropriate response plan	1	Everyone	As per plan
Food	Not enough food	3.1.	high	high	Have a buffet	Order pizza	1		30mins
Food	Food is spoiled	3.2.	high	highest	Store the food in deep freezer	Order pizza	1		30mins

## Risk factor decomposition II

- Recall that risk is decomposed into factors:
  - Three-factor model:
    - ☐ Still a probability and consequence function
    - ☐ However, probability is further decomposed into Threat and Vulnerability factors¹
    - $\square$  Informal notation: Risk<sub>A</sub>=f(T,V,C)
- We will leverage the following exercise to explain more:



## In Class Activity

Qualitative Risk Assessment Part 1



#### **Exercise details**

- O Complete only exercises 1 and 2: "Commute to UB"
- Consult this risk register:

		Consequence							
		Trivial	Noticable	Moderate	Significant	Destabilizing	Hazardous	Dangerous	Catastrophic
	Imminent	1	3	5	6	7	8	9	10
	Very Likely	1	3	5	6	7	8	8	9
Probability	Likely	1	3	5	6	7	7	8	8
bab	Rougly even	1	2	4	5	6	7	7	8
Po	Unlikely	1	2	3	4	5	6	6	6
	Very unlikely	1	2	3	3	3	4	4	4
	Trivial	1	1	1	1	1	1	1	2

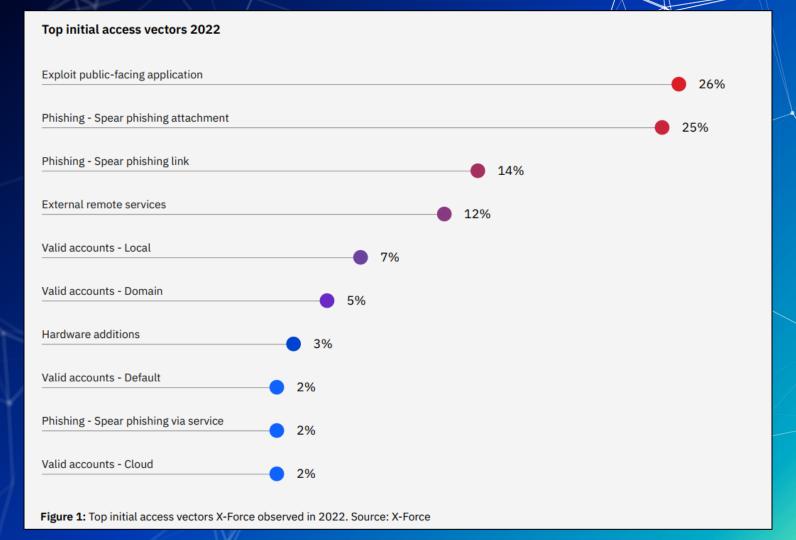
## Decomposing the Threat Factor

- The exercise in-class evaluates a hazard threat component.
- Human threats can be further decomposed:
  - $\blacksquare$  T = f(Capability, Intent)
    - ☐ Capability: Likelihood of exploiting existing vulnerabilities
    - ☐ **Intent**: Likelihood of seeking defended assets



#### **Data sources: Threats**

- Threat information is often considered "Intelligence"
  - ☐ Identifies malicious actor category activity
     ☐ E.g., organized crime, hacktivists, etc.
  - Identifies Advanced Persistent Threat (APT) groups
  - Establishes historic targeting and intent
  - Outlines Tactics, Techniques, and Procedures (TTPs)
- Sources:
  - MITRE, Dragos, IBM X-Force



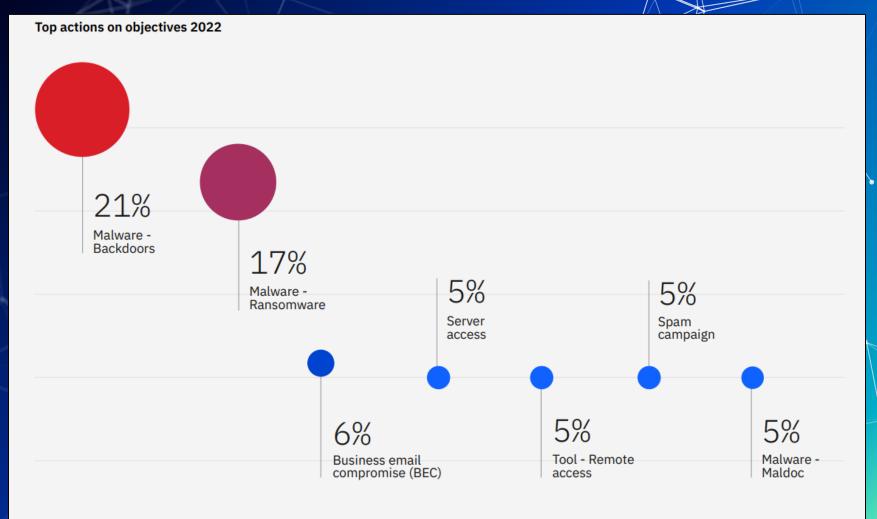
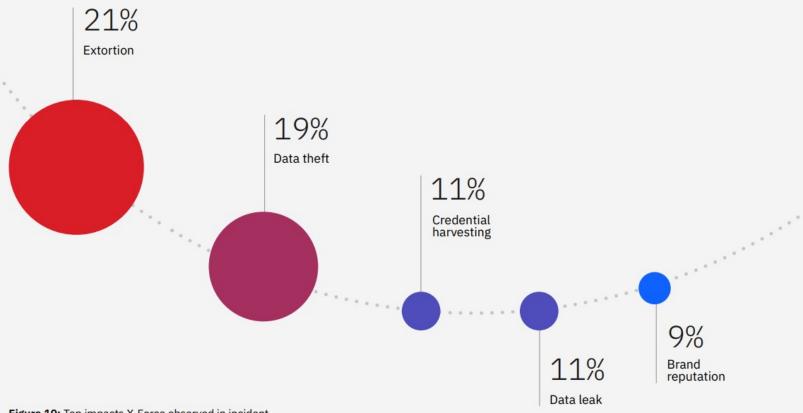


Figure 7: Top actions on objectives observed by X-Force in 2022. Source: X-Force





**Figure 10:** Top impacts X-Force observed in incident response engagements in 2022. Source: X-Force

#### **Data sources: Vulnerabilities**

- Vulnerability repositories
  - Source: MITRE CVE
- Scans
  - Sources: Open-VAS, OWASP-ZAP, Rapid7 Nexpose
- Audits
  - Identifies People, Process and Technology (PPT) vulnerabilities.
  - Methodology organized by frameworks. E.g., NIST, ISO



Center for Internet Security (CIS) Controls Framework v8

# Information and Data sources: Consequences

- Informed by asset value and scope
  - Where are consequence considerations for a ...
    - ☐ Software engineer?
    - ☐ A small business IT manager?
    - ☐ A Fortune 500 corporation CISO?
    - ☐ A U.S. critical infrastructure security analyst?
- Sources (variable per organization):
  - Supply chain and dependency analyses
  - ☐ Historic data
  - Subject matter expertise

# Break slide Please return on time!

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### Risk Management

Quantitative assessment and empowering decision-making

#### Quantitative assessment in business

- Recall quantitative-formal notation:  $R_A = f(\mathcal{P}(A), C_A)$ 
  - By the probability definition,  $0 \le \mathcal{P}(A) \le 1$
  - ☐ If 1, (Event) A is imminent
    - ☐ If 0, A is impossible.
- $\blacksquare$  Let  $C_A$  indicate a predicted loss of \$50.
  - If A is imminent, then you lose \$50
  - If A is impossible, then you lose \$0
  - What if A has a 0.5 probability?

#### Cost/probability bases

- Probability doesn't change outcomes
  - Either A happens or it doesn't. A doesn't half-happen.
    - $\square$  I.e., lose \$50, or \$0, but losing only \$25 to A is impossible
    - ☐ Now, adjust the scope.
- Allow enough time to manifest 1000 event A potentials:
  - "More than likely," the organization is looking at ~\$25,000 of loss.
  - $\square$  So,  $R_{A1000} = (0.5, \$50000) = \$25000$ .
  - Represents '\$25000 risked' or 'an exposure factor of 25000.

#### Cost/probability bases

- A quantified risk output can (also) be comparative:
  - $\square$  R<sub>A</sub>=25, and R<sub>B</sub>=30 -and-
  - A and B are exclusive.
    - Let it be A then!
- A quantified risk output can yield on-its-face fiscal advice
  - R<sub>A100</sub>=\$2500 and the mitigation to avoid it is \$1000.
    - □ Do it!

#### Cost/probability bases

- The summary of the previous discussion:
  - If risk analysis reliably occurs over a long enough period of time:
    - $\square R_A = f(\mathcal{P}(A), C_A)$  such that f(x,y) = x \* y
    - ☐ English version: Just multiply em!
      - Nice.
- However, it's not always so straightforward.

#### Special case: Lottery problem

- Coarse methodology gets fuzzy around the edges.
- Consider a lottery ticket risk assessment:
  - You pay \$1 to win \$600M
  - ─ Your ticket has 1/300M probability of winning.
    - ☐ 'Reverse-risk' is expected value.
    - ☐ Expected value on a \$1 ticket is \$2!
    - ☐ ...but, the cashier doesn't just hand you a 2nd dollar.

#### Special case: Lottery problem

- You probably need to buy 300M tickets to win once.
  - Called "realizing your equity"
- You won't, and if you don't win, you only donate.
  - This is where the lottery prize pool comes from.
- Both tickets per customer and- winning events aren't exclusive.
- Good expected value, bad deal.
  - Don't do it!

#### The lottery problem analogized

- You can shield your money-making server for \$150k
- Your nuclear attack risk assessment yields

$$R_{NUKE} = (0.00001, $25B) = $250k$$

What is your decision?



# In Class Activity

Qualitative Risk Assessment Part 2



#### **Exercise details**

- Complete remaining exercises 3 and 4: "Attend Remote"
- Consult this risk register:

		Consequence							
		Trivial	Noticable	Moderate	Significant	Destabilizing	Hazardous	Dangerous	Catastrophic
ility	Imminent	1	3	5	6	7	8	9	10
	Very Likely	1	3	5	6	7	8	8	9
	Likely	1	3	5	6	7	7	8	8
Probability	Rougly even	1	2	4	5	6	7	7	8
Pro	Unlikely	1	2	3	4	5	6	6	6
	Very unlikely	1	2	3	3	3	4	4	4
	Trivial	1	1	1	1	1	1	1	2

#### Risk assessment at business scale

- Several quantitative models exist that modify scope.
  - May scale across longer periods of time
  - May constrict or expand across systems
- New model: Annualized Loss Expectancy (ALE)<sup>1</sup>
  - Which part of the acronym signals a scope change from prior?

#### **Traditional ALE decomposition**

- ALE:
  - A 

    Single Loss Expectancy (SLE) ★ Annualized Rate of Occurrence (ARO)
- ARO:
  - Expected count of exploited vulnerabilities per year [0,∞)
- SLE:
  - Exposure Factor (EF) \* Asset Value [\$0,\$∞)
- - How much of the asset is lost on exploit? [0,1]
- So, ALE=EF\*Asset Value\*ARO
  - = How much we stand to lose in a year.
  - Is ALE Qualitative or Quantitative?

#### Qualitative vs Quantitative

Characteristics	Qualitative	Quantitative
Employs complex functions	Less	More
Uses cost benefit analysis	No	Yes
Requires robust data	No	Yes
Requires guesswork	More	Less
Uses opinions	More	Less
Is objective	Less	More
Requires significant time	Less	More
Offers useful results	Hopefully	Hopefully

#### **Executive risk considerations**

- Recall that mitigations reduce risk.
  - Also known as countermeasures or controls
  - Mitigate what in particular?
- Residual risk:
  - Risk left over in light of existing or anticipated controls
- Assuming residuals exist (usually do) what next?



- Appetite
  - I.e., Tolerance
  - Considers trade-offs
    - □ Labor
    - ☐ System performance
    - ☐ Uptime
- Offloading
  - Insurance
  - System distribution/migration

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### Production

Rhetoric and dissemination

#### What is rhetoric, and why does it matter?

- **Rhetoric** operating SysSec definition:
  - Artful, persuasive communication
  - Edifies "the customer is always right" principle
- Rhetoric decomposed, translated (Greek, Aristotelian):
  - Pathos: Well-written
  - Ethos: Authoritative
  - Logos: Reasonable

#### Applied 'pathology'

- Always tailor products to respond to a distinct audience.
  - Ideally, a product audience is a customer that asked an initial analytic question.
- High-value 'pathological' rule #1:
  - Anticipate the worst; write to an audience that is:
    - ☐ Lazy and-
    - ☐ Mean -and-
    - ☐ Stupid
  - <u>Dr. Dennis Whitcomb</u>, Dept. of Philosophy, Western Washington Univ.

#### Applied 'pathology'

- Distinct SysSec content audiences:
  - a. Intending to replicate a process
  - b. Care about an analysis endstate
  - c. Need to evaluate analysis details
- What products or product sections correspond to each above?

#### Applied 'pathology'

- Instructional reports show and explain steps
  - Methodical and chronologically ordered
  - Explain what to do and how to do it.
  - Avoid paragraphs about why.
- Informational reports communicate findings or assessments
  - Lead with the conclusion and prioritize impact
  - Provide what you found or assess and why it matters.
  - Avoid telling a story about what you did or how you did it.

#### Enough style guides already!

- Product formality is often managed by style guides.
  - Expect many changes across organizations.
- Consistency helps customers anticipate information.
  - Readers have finite mental bandwidth.
  - Good form helps content stand out.
    - ☐ Imagine writing an engaging fictional story...
      - ...to register for classes every semester

#### Applied 'ethics' and logic

- Professional audiences:
  - ...often lend credibility
    - ☐ Writers are adequately credentialed
    - ☐ Content is rational and consistent
  - ...may deduct 100% of that credibility instantly or arbitrarily
    - ☐ Spelling, grammar, style, tone
    - ☐ Controversial or overconfident analyses
    - ☐ Poor argumentation or self-contradictory content

#### Dissemination

- Coordinate
  - Ask for feedback; adjudicate; press on
  - **Adjudication**: 'apply it or not'
- Collaborate
  - Ask for feedback; revise; agree
- Best Practices
  - Communicate deadlines to partners
  - Ask partners for feedback time requirements
  - Provide advance notice for missed deadlines
    - ☐ Don't miss deadlines

# Parting questions Now is the time!

#### Wrap-up

- Introduced analysis fundamentals
- Reviewed different models of risk decomposition
- Reviewed qualitative and quantitative analysis models
- Described how risk analysis informs decision making
- Outlined good practices for developing analysis products

## Homework prep

Pending remaining class time



See you next week!

Special Thanks to Phil Fox!

MM: @xphilfox | github.com/pcfox-buf | pcfox@buffalo.edu | philip.fox@cisa.dhs.gov

Mother Superior