

# Risk Management

# Who I Am

- B.S. Business Administration
  - MIS
- Master of Business Administration (MBA)
  - Information Assurance
  - Consulting
  - SFS Scholar
  - School of Nursing Graduate Assistant
  - Security Development Track
- Department of Homeland Security
  - NPPD, CS&C, +2-3 more

I am not representing the United States Government.

United States Government does not necessarily endorse, support, sanction, encourage, verify or agree with the comments, opinions, or statements of the following presentation.

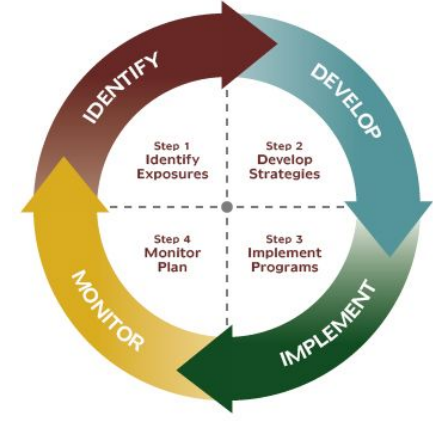
# What is Risk?



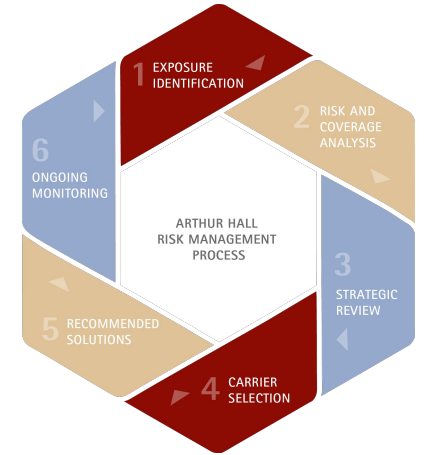
# Risk & Agenda

- is the potential of losing something of value
- Risk Process or Risk Management Life Cycle
- Risk = Likelihood X Impact
  - Likelihood - chance of a risk event occurring
  - Impact - Financial impact of the risk event
- Risk Appetite & Tolerance
- Risk Register
- Security Frameworks
- Compliance





# WARNING!



# Mini Case-Study

Your team (4 people) have been hired by SUNY UB to implement a security framework for various compliance.

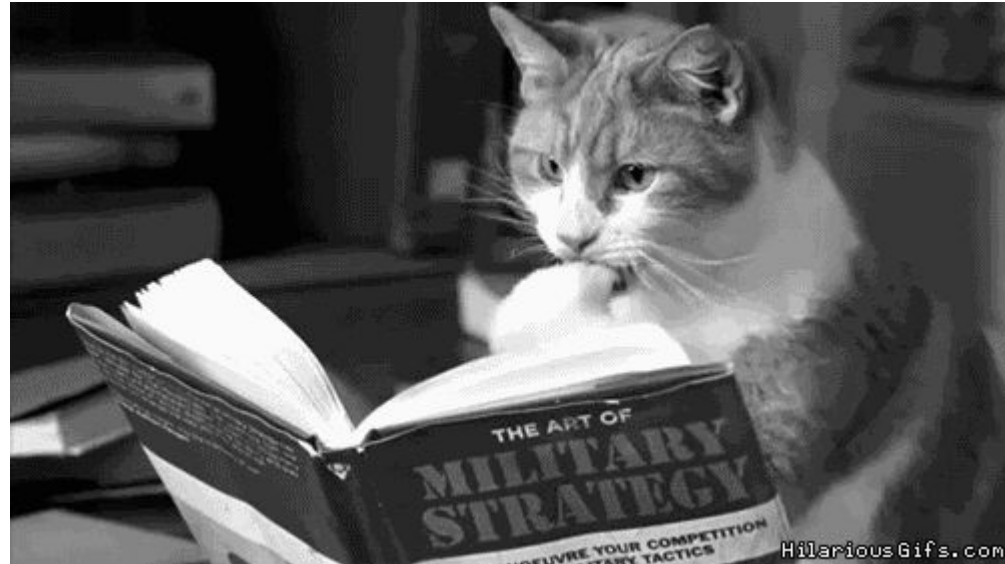
First things first, you will need to setup a risk management plan.

SUNY UB is a large organization, one of the largest university of the SUNY system. ~30,000 Students; ~6,000 Employees, ~2,500 Faculty, ~\$716M Budget, ~12 Schools, ~40 Departments.

**Let's discuss**

# Planning

- Scope & boundary
- Resources
- Criteria
- Policy
- Enforcement
- Information Classification and Handling



# Risk Management

Information Security Policies

Organization of Information Security

Human Resources Security

Asset Management

Access Control

Encryption

Physical and Environmental Security

Operations Security

Communications Security

System Acquisition, Development, and Maintenance

Supplier Relationships

Information Security Incident Management

Information Security Aspects of Business Continuity Management

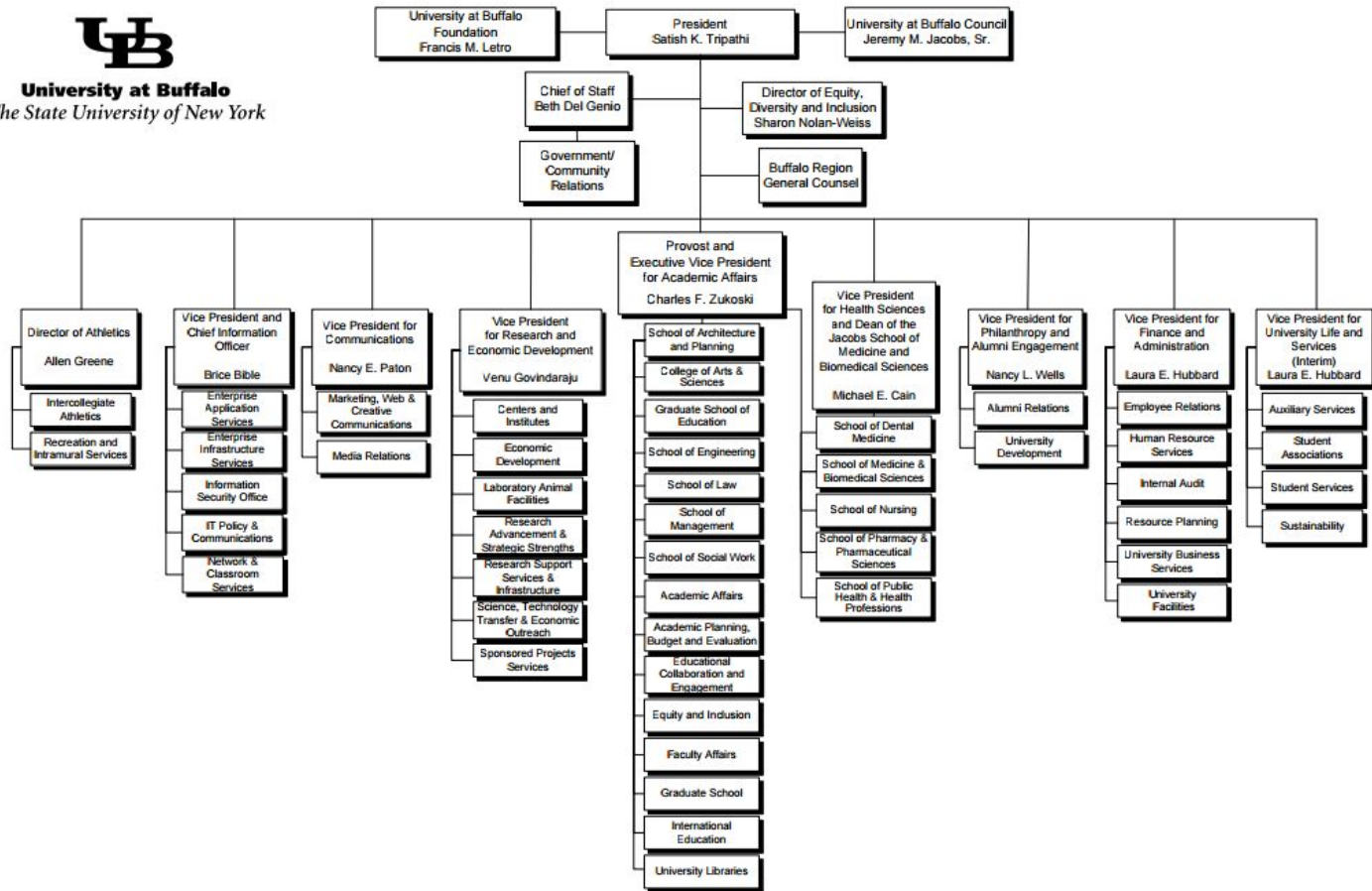
Compliance

Career and Workforce Development





**University at Buffalo**  
The State University of New York



# Mini Case-Study

|                                    |                     |
|------------------------------------|---------------------|
| Active Directory (User Management) | Students' Computers |
| Exchange (Email)                   | Wifi                |
| File Servers                       | UBLearns            |
| Print Servers                      |                     |
| VoIP System                        |                     |
| Network (Switches & Routers)       |                     |
| Workstations                       |                     |
| Server Rooms                       |                     |
| Offices                            |                     |

# Assets

Inventory

Physical Access

Ownership

Network

Acceptable Use

User

Impact to the business

Software

Hardware

Operational

Procedural and Policy

Information and Data



# Mini Case-Study

|                                    |                             |
|------------------------------------|-----------------------------|
| Active Directory (User Management) | Students' Computers         |
| Exchange (Email)                   | Wifi                        |
| File Servers                       | UBLearns                    |
| Print Servers                      | Research Assets             |
| VoIP System                        | Hypervisor (Virtualization) |
| Network (Switches & Routers)       | Classrooms                  |
| Workstations                       | Software                    |
| Server Rooms                       | Sensitive Data/Information  |
| Offices                            | UBHub                       |

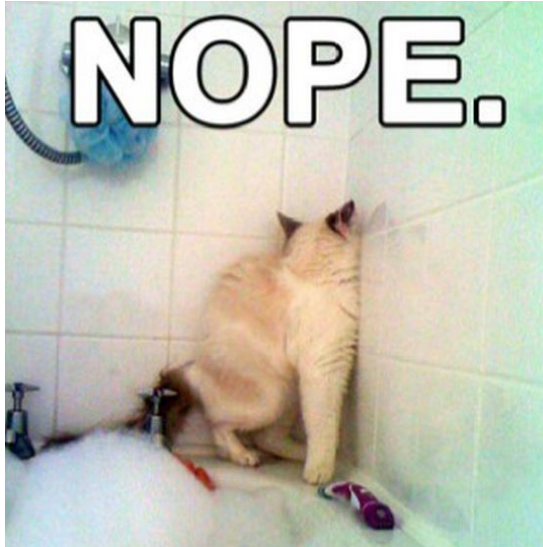
# Mini Case-Study

| Asset            | Asset Inventory & Use  |
|------------------|--|
| UBHub            | <ul style="list-style-type: none"><li>- Students' PII, Grades, Schedule</li><li>- Employee Info</li><li>- Databases &amp; ODBC</li><li>- Multiple Privilege &amp; Regular Users</li></ul>      |
| Exchange (Email) | <ul style="list-style-type: none"><li>- PII?, Privacy, Grades?</li><li>- Conversations - Personal &amp; Business</li><li>- Research</li><li>- Multiple Privilege &amp; Regular Users</li></ul> |
| Server Rooms     | <ul style="list-style-type: none"><li>- Hypervisor (Virtual Machines)</li><li>- Network Equipment</li><li>- Users with Physical Access</li><li>- Data &amp; Info</li></ul>                     |

# Threats

## Internal to our organization

- o Budget loss for needed projects
- o Systems growing overly complex
- o System failures
- o Staff turnover
- o Insider threats
- o Politics/Agendas

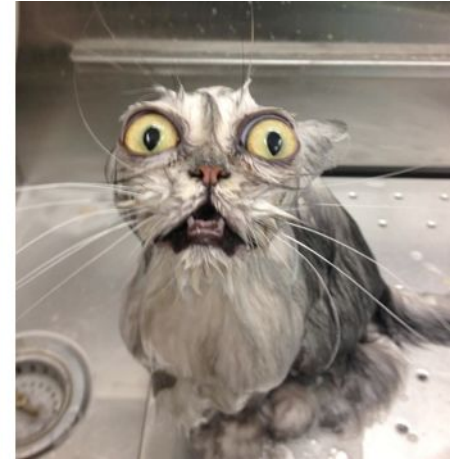


## External to our organization

- o Regulatory
- o Legal
- o Environmental / Weather related
- o Utility related
- o Natural disasters
- o Economic
- o Geo-political
- o Civil unrest
- o Cybersecurity events

# Vulnerabilities

- Similar to Threats
  - Weaknesses or gap
  - Not just technical controls
  - Usually specific
- What is the Likelihood of exploitation?
  - How can it be exploited?



# Mini Case-Study

| Asset            | Asset Inventory & Use  | Threats  | Vulnerabilities  |
|------------------|--|--|--|
| UBHub            | <ul style="list-style-type: none"><li>- Students' PII, Grades, Schedule</li><li>- Employee Info</li><li>- Databases &amp; ODBC</li><li>- Multiple Privilege &amp; Regular Users</li></ul>    | <ul style="list-style-type: none"><li>- Failure</li><li>- Insider Threats</li><li>- Overly Complex</li><li>- Regulations and Legal</li></ul>                             |  |
| Exchange (Email) | <ul style="list-style-type: none"><li>- PII, Privacy, Grades</li><li>- Conversations - Personal &amp; Business</li><li>- Research</li><li>- Multiple Privilege &amp; Regular Users</li></ul> | <ul style="list-style-type: none"><li>- Regulations and Legal</li><li>- System Failure</li><li>- Complexity</li><li>- Staff Turnover</li><li>- Insider Threats</li></ul> | <ul style="list-style-type: none"><li>- Misconfigured, Patching behind</li><li>- Too much access</li><li>- Lack of knowledge</li><li>- Stored PII</li></ul>    |
| Server Rooms     | <ul style="list-style-type: none"><li>- Hypervisor (Virtual Machines)</li><li>- Network Equipment</li><li>- Physical Access Needed</li><li>- Data &amp; Info</li></ul>                       | <ul style="list-style-type: none"><li>- Natural Disasters</li><li>- Utilities</li><li>- Civil Unrest</li><li>- Staff Turnover</li><li>- Budgets, \$\$\$\$</li></ul>      | <ul style="list-style-type: none"><li>- Physical Access</li><li>- Location</li><li>- Older HVAC</li><li>- Older equipment</li><li>- No Documentation</li></ul> |

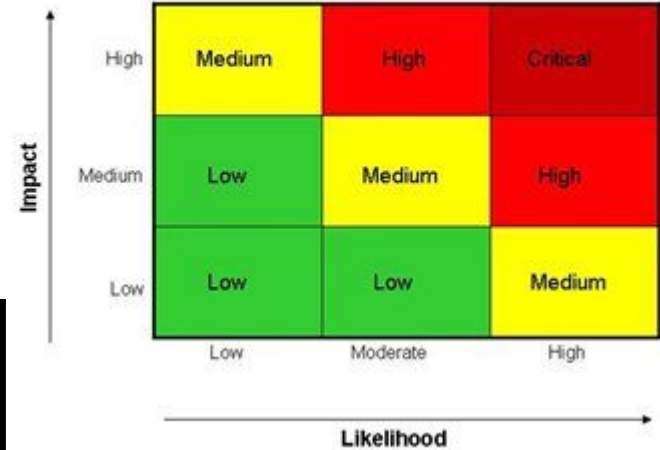


# Risk Identification & Risk Analysis

- Follow consistent criteria and measurements
- Prioritize and plan (risk treatment)
- Risk Register & Matrix
- Impact
- Likelihood
- Security Frameworks



Sample Risk Matrix



# Mini Case-Study

| Asset            | Threats  | Vulnerabilities  | Impact | Likelihood | Risk   |
|------------------|--|--|--------|------------|--------|
| UBHub            | <ul style="list-style-type: none"><li>- Failure</li><li>- Insider Threats</li><li>- Overly Complex</li><li>- Regulations and Legal</li></ul>                             | <ul style="list-style-type: none"><li>- Too much access</li><li>- No Documentation</li><li>- Misconfigured</li><li>- Lack of Knowledge</li></ul>               | Medium | Low        | Medium |
| Exchange (Email) | <ul style="list-style-type: none"><li>- Regulations and Legal</li><li>- System Failure</li><li>- Complexity</li><li>- Staff Turnover</li><li>- Insider Threats</li></ul> | <ul style="list-style-type: none"><li>- Misconfigured, Patching behind</li><li>- Too much access</li><li>- Lack of knowledge</li><li>- Stored PII</li></ul>    | Medium | Low        | Medium |
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# Mini Case-Study

| Asset            | Threats  | Vulnerabilities  | Impact | Likelihood | Risk   |
|------------------|--|--|--------|------------|--------|
| UBHub            | <ul style="list-style-type: none"><li>- Failure</li><li>- Insider Threats</li><li>- Overly Complex</li><li>- Regulations and Legal</li></ul>                             | <ul style="list-style-type: none"><li>- Too much access</li><li>- No Documentation</li><li>- Misconfigured</li><li>- Lack of Knowledge</li></ul>               | \$1.5M | 3          | \$4.5M |
| Exchange (Email) | <ul style="list-style-type: none"><li>- Regulations and Legal</li><li>- System Failure</li><li>- Complexity</li><li>- Staff Turnover</li><li>- Insider Threats</li></ul> | <ul style="list-style-type: none"><li>- Misconfigured, Patching behind</li><li>- Too much access</li><li>- Lack of knowledge</li><li>- Stored PII</li></ul>    | \$1M   | 2          | \$2M   |
| Server Rooms     | <ul style="list-style-type: none"><li>- Natural Disasters</li><li>- Utilities</li><li>- Civil Unrest</li><li>- Staff Turnover</li><li>- Budgets, \$\$\$\$</li></ul>      | <ul style="list-style-type: none"><li>- Physical Access</li><li>- Location</li><li>- Older HVAC</li><li>- Older equipment</li><li>- No Documentation</li></ul> | \$3M   | 6          | \$18M  |

# Risk Response

Avoid



Mitigate



Transfer/Share



Accept



# Mini Case-Study

| Asset            | Vulnerabilities  | Risk   | POA&M or Risk Treatment  |
|------------------|--|--------|--|
| UBHub            | <ul style="list-style-type: none"><li>- Too much access</li><li>- No Documentation</li><li>- Misconfigured</li><li>- Lack of Knowledge</li></ul>               | Medium | <ul style="list-style-type: none"><li>- Restriction of Users (Least Privilege Principle)</li><li>- Documentation</li><li>- Within a year</li></ul>                         |
| Exchange (Email) | <ul style="list-style-type: none"><li>- Misconfigured, Patching behind</li><li>- Too much access</li><li>- Lack of knowledge</li><li>- Stored PII</li></ul>    | Medium | <ul style="list-style-type: none"><li>- Restriction of Users (Least Privilege Principle)</li><li>- Documentation</li><li>- Encryption</li><li>- With two years</li></ul>   |
| Server Rooms     | <ul style="list-style-type: none"><li>- Physical Access</li><li>- Location</li><li>- Older HVAC</li><li>- Older equipment</li><li>- No Documentation</li></ul> | High   | <ul style="list-style-type: none"><li>- Replacement of HVAC and equipment</li><li>- Documentation</li><li>- Access Control - Card System</li><li>- With 6 months</li></ul> |

# Mini Case-Study

| Asset | Vulnerabilities  | Risk   | POA&M or Risk Treatment  |
|-------|--|--------|--|
| UBHub | <ul style="list-style-type: none"><li>- Too much access</li></ul>                              | Medium | <ul style="list-style-type: none"><li>- Restriction of Users (Least Privilege Principle)</li><li>- Within a year</li></ul>                                   |
|       | <ul style="list-style-type: none"><li>- No Documentation</li><li>- Lack of Knowledge</li></ul> | Medium | <ul style="list-style-type: none"><li>- Documentation</li><li>- Encryption</li><li>- With two years</li></ul>  |
|       | <ul style="list-style-type: none"><li>- Misconfigured</li></ul>                                | High   | <ul style="list-style-type: none"><li>- Reconfiguration and Documentation with screenshots</li><li>- Contact Consultants</li><li>- Within 6 months</li></ul> |

\*Ownership of Assets



# Monitoring Risk

- Yearly reviews/audits
- Change in policies
- New risk assessment criterias
- Change in criminal landscape
- Risk Dashboards



# Mini Case-Study

| Asset | Vulnerabilities  | Risk   | POA&M or Risk Treatment  | Yearly Check   |
|-------|--|--------|--|--|
| UBHub | <ul style="list-style-type: none"><li>- Too much access</li></ul>                              | Medium | <ul style="list-style-type: none"><li>- Restriction of Users (Least Privilege Principle)</li><li>- Within a year</li></ul>                                   | <ul style="list-style-type: none"><li>- No changes occurred, Possible DATO needed</li></ul>  |
|       | <ul style="list-style-type: none"><li>- No Documentation</li><li>- Lack of Knowledge</li></ul> | Medium | <ul style="list-style-type: none"><li>- Documentation</li><li>- Encryption</li><li>- With two years</li></ul>  | <ul style="list-style-type: none"><li>- Encryption is in testing environment</li></ul>       |
|       | <ul style="list-style-type: none"><li>- Misconfigured</li></ul>                                | High   | <ul style="list-style-type: none"><li>- Reconfiguration and Documentation with screenshots</li><li>- Contact Consultants</li><li>- Within 6 months</li></ul> | <ul style="list-style-type: none"><li>- Configured properly, <u>Risk Mitigated</u></li></ul> |



# Information and Data | Handling and Classification

- At Rest
- In Transit
- Disposal
- Hard Copy
- Electrical Format
- Storage Media



- Public
  - Internal
  - Departmental
  - Confidential/Sensitive
  - Highly Restricted
- 
- **Need to Know**
  - **Least Privilege**



# Security Frameworks

- COBIT
- ISO 27000 Series
  - 27001
- NIST SP 800 Series
  - NIST 800-53



# Compliance

- HIPAA
- FERPA
- PCI-DSS
- FISMA
- State Laws
- International Laws



# Risk Management - Summarized

- Planning!
    - Scope, Boundaries
  - Asset Management
  - Threat Identification
  - Vulnerability Identification
    - Auditing and Reviews
  - Risk Assessment
    - Asset Risk Level
    - Threat Risks
    - Vulnerability Risks
  - Risk Treatment or Risk Response
  - Monitoring
  - Security Framework
  - Compliance
  - Info Handling and Classifications
- Compliance
  - Security Frameworks
  - Planning
  - Asset Management
  - Threat Identification
  - Risk Assessment
  - Vulnerability Identifications
  - Risk Treatment & Governance
  - Monitoring
- <https://www.nist.gov/cyberframework>